



March 2023

Dear Saleh Ahmad,

Congratulations! You have successfully completed the **“Facilitation Skills Training Program”** held in Dhaka, Bangladesh on November 12-16, 2022. Based on doctoral research conducted at the **University of Toronto**, this training is designed for high-potential social entrepreneurs and non-profit leaders with a focus on improving their emotional intelligence and leadership effectiveness.

In this training, you have met the following learning objectives:

- Learn the essential skills to support your organization's overarching goals, including how to improve your emotional intelligence and leadership effectiveness.
- Understand processes of working toward agreed-upon objectives and reach a solution that encourages participation, ownership and creativity by all those involved.
- Learn real-life strategies to reach a solution and encourage everyone's participation.
- This training will support you in areas of: understanding competing issues, generating ideas, making quick and informed decisions, managing conflict, solving problems, and planning.

Thank you for participating in this training – it is because of people like you who are moving Bangladesh forward. Please reach out to me if you have any questions or concerns.

Sincerely,

BUSHRA KHAN

Program Trainer & Doctoral Researcher, Educational Leadership and Policy

OISE | Ontario Institute for Studies in Education

University of Toronto

Email: bushrakhan24@gmail.com | bu.khan@mail.utoronto.ca